

WS.02676A.09.0257

ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM



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CO

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85820

Date: 3/18/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Elizabeth

Bartel

Account Name: Elizabeth Bartel

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ Zip:

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Email Received - Opinion Opposed:

RE: Docket No. WS-02676A-09-0257

From: Liz Bartel [mailto:
Sent: Tuesday, March 16, 2010 6:51 PM
To: Utilities Div - Mailbox
Subject: Consumer Comments on Docket WS-02676A-09-0257

WS-02676A-09-0257

Thank You,

Liz Bartel

ATTACHED-CUSTOMER COMMENTS:

I understand that rates must increase from time to time, but this request is above and beyond what is reasonable in these economic times. It seems as if the rate hike request is so outrageous that the intention is to make us, the consumers, feel relief and even gratitude if the Commission grants anything less than the full amount requested.

Why not increase rates gradually over time instead of trying to cram such an outrageous amount down our throats all at once?

Thank you,

Liz Bartel

End of Complaint

Utilities' Response:

AZ CORP COMM
DOCKET CONT

2010 MAR 23 P 3:31

RECEIVED

Arizona Corporation Commission

DOCKETED

MAR 23 2010

DOCKETED BY

20100318

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

N/A

End of Response

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 3/18/2010

Opinion No. 2010 - 85820
